

OVERVIEW

Office technology and the world of printing hardware, consumables and supplies deliver something new and exciting every day, but sourcing the correct products can be time consuming and costly if done incorrectly. That's why engaging a specialist like **TPW** makes this task effortless.

TPW is a progressive company that understands each customer's needs to ensure that supply to your business delivers significant cost savings and ongoing efficiencies.

Service is a core value of our business. We know that your business can't function if you can't print. It's our mission to provide reliable hardware and fast delivery of the associated supplies to every customer, in conjunction with expert advice and nationally competitive pricing. This is our commitment to you.

OUR COMPANY

Starting from scratch in 1993, **TPW** is now one of the regions best-known suppliers of printing hardware, printing consumables and office supplies. We choose only the best hardware brands available and we carry cartridges for all the major brands such as **Hewlett Packard, Canon, Epson, Lexmark, Kyocera, Panasonic, Brother, Ricoh** and **Sharp** (just to name a few). Our stationery line offers more than 70,000 products available through our **Office Choice Membership**.

Being environmentally conscious, **TPW** has long been at the forefront of producing premium quality cartridges through environmentally acceptable practices. Our exclusive **PL Brand** is recognised as one of Australia's longest selling brands of print cartridge, and is used by both business and government.

At **TPW** we don't just sell the product, we understand how it works and we believe it is our responsibility to assist you with superior technical advice and cost effective logistical solutions for everything we sell.

SERVICES

Repair and Maintenance

TPW understands that at some point your office machines need service or may fail. That's why we employ experienced technicians who can quickly repair the equipment or guide you to a trouble free resolution. We recommend annual servicing of your office printers, but for our customer contracts we provide on-site preventative maintenance as part of our copier or managed print agreements.

Copier Service Agreements

A big percentage of businesses have one or more photocopiers in their offices. These copiers are the hub of productivity alongside the office copiers, so must be trouble free and cost effective. **TPW** provides all inclusive (toner, parts, maintenance and travel) service agreements. Businesses enjoy automatic toner supply plus hassle free printing, scanning and copying for one monthly price, therefore, eliminating multiple bills and lost staff productivity. Ask us for more information and a no obligation assessment for your business.

Managed Print Agreements

Businesses that see the benefits of a photocopier service agreement often want all their printers covered under a similar agreement. This is known as Managed Print; not only is the service agreement covering the copier, it also covers all the office printers. That means toner supply is automatic, service, repairs and parts are included and your staff are freed up to do their job! Call the friendly team at **TPW** for complete details.

SERVICES continued

Electronic Document Management

Electronic Document Management is the future of office document storage and retrieval and offers many advantages. Retrieve electronic client files using Google-like search facilities, or scan your invoices for automatic loading into your accounting file. These are just two of the benefits of implementing this state-of-the-art software for your business. **TPW** works with some of the worlds best software companies to provide solutions for our customers.

Delivery

We offer fast delivery of goods and services to all our business customers no matter where they are located. The business world is fast paced and needs delivery on-time, every-time, that's why we have strong partnerships with reliable national suppliers. We can have your delivery done same day or overnight for 99% of your orders.

WHY CHOOSE TPW?

TPW understand that no matter how good our products and prices are, it's our **service** that matters. That's why we treat our customers the way we like to be treated; with respect and efficiency.

Printers, copiers, consumables and stationery are an integral part of all business operations. So when the copier fails or the stationery cabinet is empty we know you need it taken care of quickly. You can rely on **TPW!**

OUR LOCATIONS

Centrally located in Albury-Wodonga and Wagga Wagga on main highways to Sydney, Melbourne, Canberra, Adelaide and Brisbane, **TPW** is perfectly situated for major road freight companies (who are either based here or have 24-hour depots), which allow for quick, efficient distribution. Our strong ties with the largest distributors and office equipment and supplies means we can deliver same day from all the capital city warehouses to your door.

We guarantee fast overnight delivery to most parts of Australia and with a large base of national clients throughout Australia **TPW** has the logistics in place to guarantee your daily requirements.

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